

halFILE Backup Service

Disaster Recovery & Business Continuity Plan

Disasters happen all the time. Lately there have been quite a few. Server & network crashes, hurricanes, tornados, hackers, terrorism, fire and flood are all likely future events. Today a business continuation plan is essential for all companies. Emergency preparedness is just sound business policy. hal Systems can help with this challenge.

The **halFILE Backup Service** is a service provided to our customers that replicates your halFILE data and images to a

remote site. This service not only provides a backup of your data/images (in **addition** to your tape backup system), but also offers a disaster recovery option to help you keep working when your system goes down for any reason.

The halFILE Backup Service offers different levels of protection and services. As listed below these are your monthly fees for this service.

Feature	Silver	Gold
Monitor Status of in-house halFILE database backup	✓	✓
Monitor Status of in-house halFILE Archive	✓	✓
Remote (limited) e.halFILE web access to your staff	✓	✓
Optional countyrecords.com partnership	✓ monthly fees waived	✓ monthly fees waived
Weekly off-site backup of both databases & images	✓	
Daily off-site backup of both data & images		✓
Ship CD backup when cartridge is full		✓*
Set up fee	\$250	\$300
Monthly base fee	\$100	\$150
Monthly gigabyte storage fee		
Up to 25 GB (about 40 CDs)	\$25	\$25
25GB to 50GB (about 80 CDs)	\$50	\$50
50GB to 75GB (about 120 CDs)	\$75	\$75
75GB to 100GB (about 160 CDs)	\$100	\$100
100GB to 125GB (about 200 CDs)	\$125	\$125
125GB to 150GB (about 240 CDs)	\$150	\$150
over 250GB	add \$.50/GB	add \$.50/GB

* plus \$4.00 per each CD-ROM or DVD made.

Explanation of features:

BOTH PLANS:

Monitor Status of in-house halFILE database backup: Weekly review of data and logs to ensure that additional data is being received in a reasonable fashion. E-mail last date received and number of database records to customer.

Monitor Status of in-house halFILE Archive: Weekly review of archive logs to ensure that additional images are being received in a reasonable fashion and that baskets are being archived. E-mail last date received and number of images to customer.

SILVER PLAN:

Weekly off-site backup of halFILE database records: Once a week, halFILE database records are received from you via FTP and stored on our server.

Weekly off-site backup of halFILE Images: Once a week, new halFILE images are received from you via FTP and stored on our server.

Remote e.halFILE web access for your staff: If you experience down time on your system you can log into our e.halFILE web site and search your off-site database and retrieve your off-site images. This access is available upon request only.

GOLD PLAN:

Daily off-site backup of halFILE data & images: Increase the frequency of your backups to Daily (5 days a week).

Ship CD backup when cartridge is full: When enough images have been received to fill a CD or DVD, a CD/DVD is created containing the images plus database records that link to those images. The CD is delivered to the customer.

Remote e.halFILE web access: At any time, your staff can log into our secure e.halFILE web site and search your off-site database records & images. This is for occasional use only and is great for evening, weekend and network maintenance times.

PLUS:

Extended disaster service: In the event your network or company is shut down for any reason and numerous people need access to your Imaging System for several days or weeks, there would be some additional per user charges.

Optional countyrecords.com partnership: If you choose to share your data/images with the general public for a fee, all monthly charges are waived. You receive 40% of the revenues received from public access. You still maintain your remote access to your data/images on our site. Backups will occur either once or twice a week depending on volume.

Requirements:

- High-speed Internet line such as DSL, Cable or better. Satellite access with slow upstream speeds (< 386K) is not fast enough.
- Server access via PCAnywhere or Remote Desktop.
- Server scheduling software (SQL Server Agent or Windows Server Scheduler)

<u>Sample estimated Total Costs:</u>		
<u>based on sizing</u>	<u>Total Silver cost</u>	<u>Total Gold cost</u>
<u>Setup fee</u>	\$250	\$300
<u>Monthly total charges:</u>		
Up to 25 GB (about 40 CDs)	\$125	\$175
25GB to 50GB (about 80 CDs)	\$150	\$200
50GB to 75GB (about 120 CDs)	\$175	\$225
75GB to 100GB (about 160 CDs)	\$200	\$250
100GB to 125GB (about 200 CDs)	\$225	\$275
125GB to 150GB (about 240 CDs)	\$250	\$300
over 150GB	add \$.50/GB	add \$.50/GB

hal Systems Corporation has been providing quality software solutions for over 30 years and imaging solutions for the last 17 years. halFILE products are installed at over 400 companies nationwide in a variety of organizations including title, government, healthcare, insurance and financial institutions. We are dedicated to providing our customers with proper training and on-going support after the sale.

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